

# Emergency Relief Assistance during Covid-19

<p><b>Centrelink</b></p>	<p>All current recipients of income support payments and some other allowances (ie Carer allowance) will receive a \$750 economic support payment in their next pay after 31st March. <b>It is important for families to make use of this allowance before seeking other financial support where appropriate.</b> Those who may not currently be in receipt of income support but become eligible and apply prior to 13th April will also receive this payment when their benefit commences. From 27th April all in receipt of income support payments will receive a \$550 payment increase each fortnight for six months</p> <p>Eligibility and application processes for income support payments are also being simplified.</p> <p>Follow this simple flowchart to see if you are eligible for a payment:  <a href="https://canigetcentrelink.com.au/">https://canigetcentrelink.com.au/</a></p> <p>Further detailed information about Centrelink response to COVID19 can be found at:  <a href="https://www.servicesaustralia.gov.au/individuals/subjects/affected-coronavirus-covid-19">https://www.servicesaustralia.gov.au/individuals/subjects/affected-coronavirus-covid-19</a></p>
<p><b>Community Support Frankston</b></p> <p><b>Phone:</b> 9783 7284  <b>Email:</b> csf@frankston.net</p>	<p>Crisis support and emergency relief assistance for Frankston City Council residents. Grocery vouchers and brokerage for assisting with bill payment and other essential items.</p> <p>All intake and support provided via phone/email Monday to Friday, 9.30am - 3.30pm.</p>
<p><b>Pantry Plus Food Relief</b></p> <p><b>Phone:</b> 5971 4877</p>	<p>Able to provide eligible local residents with suitable frozen and refrigerated, dry and packaged goods, and limited toiletries after a brief phone assessment with the interview team.</p>
<p><b>SalvoCare Eastern Homelessness &amp; Support Services</b></p> <p><b>Phone:</b> 9784 5000</p>	<p>Crisis and accommodation support available via phone.</p>
<p><b>St Vincent de Paul</b></p> <p><b>Phone:</b> 5976 4974</p>	<p>Able to deliver food packages to those in need by phone request.</p>
<p><b>State Government Emergency Relief</b></p> <p><b>Phone:</b> 1800 675 398</p>	<p>Able to arrange delivery of food packages, toiletries, nappies and other essential items for those in need who are isolated and do not have the support of family or friends.</p>